Activate Patchstack Protection on your WordPress site

Patchstack · https://www.aeserver.com/support/activate-patchstack-protection/

Patchstack Protection is licensed per website and works on any WordPress site, whether it is hosted with AEserver or elsewhere. Activation takes only a few minutes. If your site is hosted with AEserver, the plugin is installed and connected for you; sites hosted elsewhere install the plugin themselves.

Before you start

- You need an **AEserver account**. The license is ordered and managed from your client area even if the site is hosted elsewhere.
- You need **administrator access** to the WordPress site you want to protect.
- One license covers **one website**. Protecting several sites means one license each.

Step 1: Order your license

1. Log in to your AEserver client area at **my.aeserver.com**.
2. Open the **Store** and choose **Patchstack Protection** under **WordPress Security**, or tick it as an add-on during hosting checkout.
3. Choose your billing cycle:

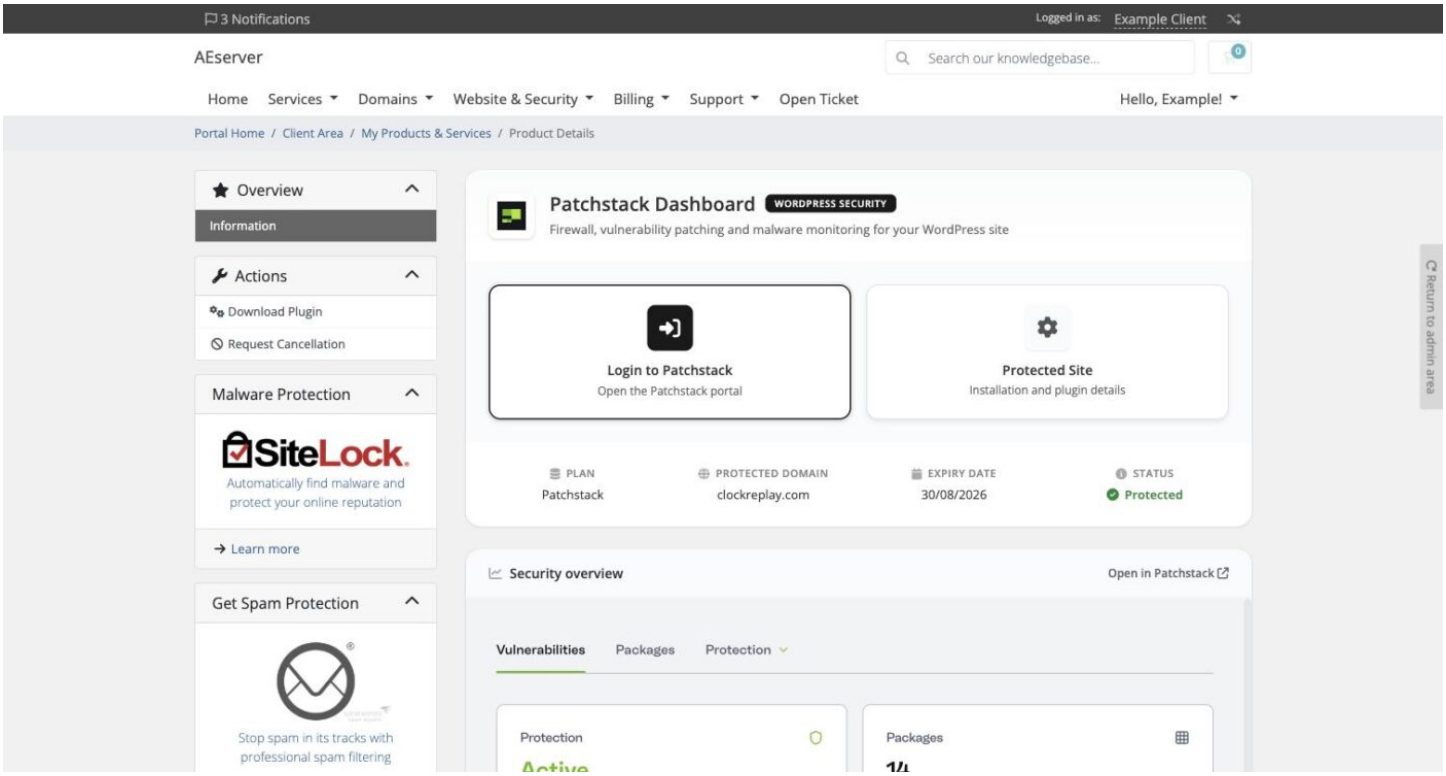
Cycle	Price per website	Notes
Yearly	AED 150/year (AED 12.50/month equivalent)	Best value, save 17%
Monthly	AED 15/month	Pay as you go

Prices exclude 5% VAT and can also be billed in USD. Complete checkout, and your license key is issued immediately under **My Products and Services**.

Step 2: The plugin is installed for you

If your site is hosted with AEserver, there is nothing to install. The Patchstack plugin is deployed to your WordPress site **automatically via your hosting control panel** and connected to your license. Protection switches on by itself.

TipHosting elsewhere? Use the **Download Plugin** action in the sidebar of your service page, install the file on your WordPress site, and connect it using the key from your client area.
Your service page shows the two shortcuts you will use from here: **Login to Patchstack** opens the security portal, and **Protected Site** shows which WordPress installation is protected and how it is connected.

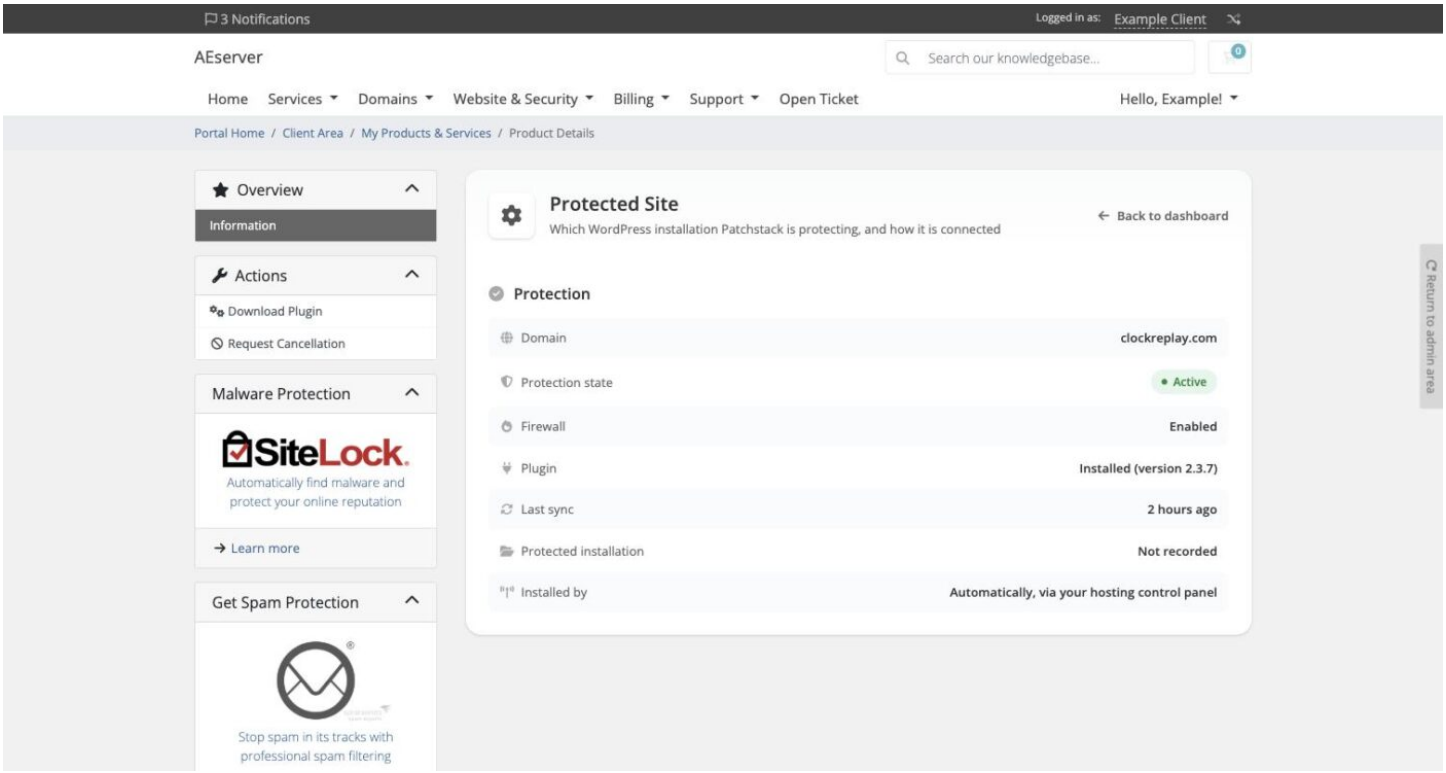


Your Patchstack Protection service page in the AEserver client area.

Step 3: Confirm protection is active

Open **Protected Site** from your service page. This is the quickest way to check everything is working, and the first thing our support team will ask you to look at.

Field	What you want to see
Domain	The WordPress site you intended to protect
Protection state	Active
Firewall	Enabled
Plugin	Installed, with a version number
Last sync	A recent time. This confirms the site is talking to Patchstack



The Protected Site panel confirms which installation is protected and how it is connected.

TipProtecting several sites? Order one license per site; each site gets its own key and its own dashboard. Agencies can manage all client licenses from a single AEserver account.

If something does not look right

NoteOn AEserver hosting, contact support if the site shows as unprotected. For sites hosted elsewhere, if the site shows as unprotected after installing the plugin, the license key has usually not been applied. Check the key is pasted correctly and that you are using the key issued for that specific domain. See the troubleshooting article for more.

Get Patchstack Protection Not ordered yet? See pricing and get started.